

# Michael A. Shamsutdinov

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## EDUCATION

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### University of Missouri

Columbia, MO

*B.S in Information Technology, minor in Computer Science*

*Spring 2022*

## WORK EXPERIENCE

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### University of Missouri

Columbia, MO

*Division of IT - TRT Support*

*Fall 2021 - Present*

- Respond to Ticket escalation and monitor incoming tickets
- Communicate with Technical Dispatchers
- System preparation on multiple OS platforms

### Department of History Missouri State University

Springfield, MO

*Office Assistant*

*Fall 2017-Spring 2019*

- Answered phone calls and assisted students with their appointments
- Arranged incoming mail into professors mailboxes
- Prepared and scanned documents for professors and organized files quickly and professionally in an accelerated office environment

### Mercy Hospital

Springfield, MO

*Burn Technician*

*Summer 2017-Spring 2018*

- Provided direct patient care to all age groups under the direct supervision of licensed nurse(s).
- Interacted with patients by reporting vitals, changing dressing of wounds, transported for testing and room
- Assisted nursing staff with linen changes, disposal of waste products

## SCHOOL ACTIVITIES

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### Mizzou College Republicans

Columbia, MO

*Treasurer*

*Spring 2021-Present*

- Handle all financial matters related to MUCR

### Mizzou Baja SAE Racing

Columbia, MO

*Team Member*

*Fall 2020-Present*

- Collaborate with a team of student engineers to design, build and race off-road vehicles that can withstand the harshest elements of rough terrain

## PERSONAL SKILLS

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- Computer repair and troubleshooting | Experience with three coding languages C, C#, & Swift
  - Speak Russian Fluently | Networking and Communication | Problem Solving